



Thank you for being a CHS Customer OR for reviewing our product!

We look forward to working with you!

NOTE: During your review of the software, don't miss the Help Documents that are available behind Question Mark Buttons throughout the program!

Installation Instructions

FIRST! Reboot your machine BEFORE installing CHS (to reclaim all resources)

- 1- Close any open programs so that only the Windows "desktop" is on your screen.
- 2 - After downloading the CHS_Downloads folder, it should be located on your C: drive. Use My Computer to find the folder. Double click on the CHS_Downloads folder to open it.
- 3 - If you have a Windows 7 operating system or later, double click on the 'Install Folder For Windows 7'. If you have a Vista operating system double click on the 'Install Folder For Vista' to open it. Otherwise, double click on the 'Install Folder' to open it. In either of those folders, double click on the icon (or file) labeled Setup.exe (or Setup) (the one with a computer icon). The installation program will begin.
- 4 - Wait while some files are being copied.
- 5 - When the "CHS Setup" window opens, Click OK.
- 6 - On the next screen, click on the big button-> "Click this button to install CHS ...".
- 7 - Wait during message "Installing Access Runtime...." (This may or not not occur depending on whether Microsoft finds that it is already on your computer.) If you receive message "Your system needs to be rebooted...", Click OK. System will reboot.
- 8 - After reboot (if it does), Click "Continue" on the Choose Program Group Window. **(DO NOT CHANGE THE PROGRAM GROUP. Program files MUST install to C:\Program Files\CHS\.)**
- 9 - Wait while progress of installation is displayed.....
IMPORTANT! If you receive a 'Version Conflict' window and are asked whether you want to keep an existing file, Click "No To All".
If you receive a message that the **scrrun.dll** file is already in use, ignore it and other associated warnings.
- 10 - Click "OK" when the "CHS Setup was completed successfully."
- 12 - IMPORTANT!** The CHS program package operates using Microsoft's "Runtime" Version of MS Access. To activate and update the Runtime, Microsoft requires that their Service Pack 3 for Runtime is installed on your machine. To install: Open My Computer->Double Click on your Local C: drive (or whatever drive you installed the CHS program on) -> Double Click on the Program Files folder -> Double Click on the CHS folder -> Double click on a file named: Art2002Sp3-Kb834693-client-enu.exe-> Follow the on screen directions. If you receive a message that "This Update has already been applied or is included...", just click OK. This means the Runtime Update is already been installed on your machine. If Microsoft tries to prompt for an "Office" CD, AND you've installed CHS in the past, cancel the update. Things will probably be ok. IF you have not installed CHS in the past and receive the prompt for an "Office" CD, try browsing to the CHS CD-> Runtime to find the file named ACCESSRT.MSI. (Call us if you need help with this.)

You're not done yet! Continue to the next page for more Install Instructions!

Install Help Documents

After the CHS Program has been installed as described on the previous page, you will need to copy the CHS 2006 Instructions folder FROM the CHS_Downloads folder TO the CHS folder in the Program Files folder on your C: drive.

1 - Use My Computer to find the CHS_Downloads folder on your C:\ drive. Double click on the CHS_Downloads folder to open it. Right click on the CHS 2006 Instructions folder and select Copy. (Nothing will alert you that it is copied, but it will be copied into memory.)

2 - Use My Computer to go to your C:\ drive (local disk). Double click on the Program Files folder. Then double click on the CHS folder. In an empty area, right click and select Paste. If you have previously installed CHS, you will probably receive a pop up asking if you'd like to replace the files. Answer 'Yes to All'.

IMPORTANT: When program is open, look for Help Documents behind Question Mark Buttons!

Put CHS Icons on Your Desktop / Start the Program

- 1 - NOTE! If you already have CHS icons on your desktop, you do NOT need to do steps 2 to 4!
- 2 - Follow this path: [Start Button \(Usually on bottom left of screen\)](#) -> [Programs](#) -> [CHS](#) -> [CHS](#)
- 3 - Click and hold the left mouse button on the "CHS" icon in the group of 2 icons. Continue holding down the left mouse button, 'drag' the "CHS" icon off the list and drop it on the desktop by releasing the mouse button.
- 4 - Use the same method described in Step 3 to drag and drop the '[Compact CHS Program](#)' icon onto your desktop.
- 5 - Start the CHS program by double clicking on the 'CHS' icon.

NOTE: If you have Microsoft Access installed and receive an error about the **system.mdw** being required, try opening MS Access first, then open the CHS.mdb file that should be located on your hard drive in the CHS folder within the Program Files folder. Call us for further assistance.

When the program opens, it will be 'linked' to our Fantastic Builders, Inc. demo company data file. See Below.

NOTE: If CHS displays Microsoft's Error #3078 when opened, it is likely that the company data file the program is "linked to" has been blocked by your system's security and permission settings. Try using My Computer to navigate to your C: drive, then Program Files, then the CHS folder. Right click on all .mdb files (ones with a key icon), select Properties, and make sure file is 'unblocked'. THEN, try double clicking on all .mdb files to see if they will open. Read any messages you receive from your system and talk to your system administrator about this. IF CHS has been 'linked' to your own data file (see below), navigate to the folder where the data file is stored and try the same things as above.

IF YOU HAVE JUST PURCHASED THE PROGRAM, please open CHS and find the link labeled '**Steps to Setup Program**' on the Navigation/Home window (after clicking Continue on the first 2 windows). You will need to follow the steps there that include setting up and 'linking' to your own company's data file. Call us if you need help with this.

IMPORTANT VISTA NOTE! If you have a Vista operating system, we may need to help you with a possible permissions problem in your Program Files folder. See the Vista Troubleshoot Note on our Download web page: http://www.chsbuilderssoftware.com/Customer_Downloads/Customer_Download_Page.html.

Networking CHS For Multi-Users

CHS is **NETWORK READY**, and there are **no additional charges for multi-users** on a network! It is a Client/Server application. **PLEASE NOTE:** In order to handle the complex job costing needs of home builders, CHS is a “large” application. It needs high end, efficient networking equipment and memory to network and be shared by more than one user. CHS runs best in a multi-user environment with a 1 Gig Switched System. It will also run on lower end networking systems but could be slow when more than one user is accessing CHS simultaneously.

The ‘front end’ CHS program should be installed on each user’s client machine and **SHOULD NOT BE SHARED!** Only the ‘back end’ data file (or files) should be shared. Each user will ‘link’ their ‘front end’ CHS program to the back end data file in order to share it.

IDEAL NETWORKING ENVIRONMENT FOR CHS: Microsoft Access applications (on a multi-user system) run very efficiently in a server-centric environment such as Microsoft’s Terminal Services software. Check the Microsoft.com web site for info on that software. **We strongly encourage the use of Terminal Services if you plan to network CHS locally.**

IMPORTANT! If you use terminal services, set up a separate folder for each user. **EACH** user should use their own “front-end” CHS.mdb program file. It should not be shared. Only the “back-end” data file should be shared.

ALTERNATIVE: An excellent option is to avoid dealing with your own networking equipment is to use our ‘Remote Online’ service which allows you to use CHS via the internet from home, while traveling, in the field, or in your office. All customers that use the ‘Remote Online’ service report that the processing speed is excellent and the benefits of remote use are wonderful. Using CHS via remote online provides the added benefit of direct review of your data by the CHS tech support team if you need help and authorize the review.

NETWORK SPEED SUGGESTIONS for Network Administrator: Locate the CHS data file and ensure that disk caching is off on that drive. Ensure that the network is at least 100 MB SWITCHED (1 GB is preferred.) Ensure that all network cables are cat compliant. Ensure that all network cables are not interfered with magnetically - too near firdge/photocopier, etc. Ensure that all users have their own front end client file (the program). Make sure that the front end CHS program on each user’s machine is compacted daily. Make sure that the back end data file on the server is compacted at least weekly. See info in the CHS Help documents about compacting.